

Quality Policy

Broadspectrum is committed to a process of continuous improvement and efficient operations by maintaining an integrated, risk based management system. This ensures planned activities are monitored to achieve the intended results and opportunities for improvement are identified and implemented.

OUR OBJECTIVE

To satisfy customer, stakeholder and Broadspectrum requirements by delivering an integrated and evolving Quality Management System that satisfies requirements by consistently and predictably providing products and services that conform to relevant specifications, standards, codes and agreements.

OUR METHODS

At Broadspectrum we will meet this objective by:

- promoting a performance standard of zero defects
- ensuring the management system complies with the requirements of the ISO 9001 quality standard
- establishing appropriate quality strategies, objectives and targets
- providing adequate resources to establish, implement, maintain and improve the management system
- effectively integrating, implementing and maintaining the management system across the breadth of the organisation
- monitoring and measuring the management system, its implementation and effectiveness
- encouraging a culture of continuous improvement through the implementation of improvement programs
- actively encouraging collaboration and open communication amongst stakeholders in order to share expertise and best practice
- ensuring the availability of the management system across the organisation and providing effective mechanisms for communication and knowledge sharing, and
- ensuring the management system is subject to ongoing improvement based upon feedback – together with management reviews – to ensure it continues to meet our requirements.

This policy applies to the Broadspectrum organisation and all its operations, including Joint Ventures.



Nick Miller
Managing Director and Chief Executive Officer
Broadspectrum Limited