

Certificate III in Hospitality SIT30616



Broadspectrum Training Services Pty Ltd is a Registered Training Organisation (RTO Code: 31843), specialising in the delivery of nationally recognised training and assessment services

Are you interested?

For further information about this program, please contact:

Broadspectrum Training Services

P: 07 4631 0233

E: rto@broadspectrum.com

A: 371 Taylor Street
Toowoomba QLD 4350



ABOUT THIS QUALIFICATION

This qualification reflects the role of individuals who have a range of well-developed hospitality service, sales or operational skills and sound knowledge of industry operations. Using discretion and judgement, they work with some independence and under limited supervision using plans, policies and procedures to guide work activities.

This qualification provides a pathway to work in organisations such as restaurants, hotels, motels, clubs, pubs, cafés, and coffee shops.

QUALIFICATION STRUCTURE

To be awarded a Certificate III in Hospitality personnel will need to successfully complete 15 units of competency made up of seven core and eight elective units.

Core Units of Competency

- BSBWOR203 Work effectively with others
- SITHIND004 Work effectively in hospitality service
- SITXCCS006 Provide service to customers
- SITHIND002 Source and use information on the hospitality industry
- SITXCOM002 Show social and cultural sensitivity
- SITXWHS001 Participate in safe work practices
- SITXHRM001 Coach others in job skills

Elective Units of Competency

- SITXFSA001 Use hygienic practices for food safety
- SITHACS003 Prepare rooms for guests
- SITXFSA003 Transport and store food
- SITHACS001 Clean premises and equipment
- SITXFSA002 Participate in safe food handling practices
- SITHACS004 Launder linen and guest clothes
- SITXWHS002 Identify hazards, assess and control safety risks
- SITXINV002 Maintain the quality of perishable items

ASSESSMENT

Students will be assessed to confirm competence using a combination of knowledge based assessment, practical activities and assessments in the workplace.

WHAT MATERIALS/EQUIPMENT DO I REQUIRE?

Students will be provided with access to all learning resources. Suitable workplace assessment environments are to be provided by the student's employer.

COURSE OUTCOME

On successful completion of all assessments, a nationally recognised Qualification in SIT30616 Certificate III in Hospitality will be awarded. A Statement of Results will also be issued by Broadspectrum Training Services outlining the specific units of competency completed to form the qualification.

DURATION, DELIVERY METHOD, PARTICIPANTS AND PRICE

Students have a period of 12 months from the date of enrolment to complete the requirements of the qualification. Where students have not successfully completed all of the requirements for the qualification, a Statement of Results will be provided upon exiting the qualification.

Delivery of this qualification incorporates face to face delivery and workplace delivery and assessment.

Quotation provided upon request.

COURSE VENUE

Broadspectrum Training delivers this qualification using a combination of in house face-face training and workplace based delivery.

Knowledge
Skills
Development