

Certificate II in Hospitality

SIT20316



Broadspectrum Training Services Pty Ltd is a Registered Training Organisation (RTO Code: 31843), specialising in the delivery of nationally recognised training and assessment services

Are you interested?

For further information about this program, please contact:

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ABOUT THIS QUALIFICATION

This qualification reflects the role of individuals who have a defined and limited range of hospitality operational skills and basic industry knowledge. They are involved in mainly routine and repetitive tasks and work under direct supervision.

QUALIFICATION STRUCTURE

To be awarded a Certificate II in Hospitality personnel will need to successfully complete 12 units of competency made up of six core and six elective units.

Core Units of Competency

- BSBWOR203 Work effectively with others
- SITHIND003 Use hospitality skills effectively
- SITXCCS003 Interact with customers
- SITHIND002 Source and use information on the hospitality industry
- SITXCOM002 Show social and cultural sensitivity
- SITXWHS001 Participate in safe work practices

Elective Units of Competency

- SITXFSA001 Use hygienic practices for food safety
- SITHACS003 Prepare rooms for guests
- SITXFSA003 Transport and store food
- SITHACS001 Clean premises and equipment
- SITXFSA002 Participate in safe food handling practices
- SITHACS004 Launder linen and guest clothes

ASSESSMENT

Students will be assessed to confirm competence using a combination of knowledge based assessment, practical activities and assessments in the workplace.

WHAT MATERIALS/EQUIPMENT DO I REQUIRE?

Students will be provided with access to all learning resources. Suitable workplace assessment environments are to be provided by the student's employer.

COURSE OUTCOME

On successful completion of all assessments, a nationally recognised Qualification in SIT20316 Certificate II in Hospitality will be awarded. A Statement of Results will also be issued by Broadspectrum Training Services outlining the specific units of competency completed to form the qualification.

DURATION, DELIVERY METHOD, PARTICIPANTS AND PRICE

Students have a period of 12 months from the date of enrolment to complete the requirements of the qualification. Where students have not successfully completed all of the requirements for the qualification, a Statement of Results will be provided upon exiting the qualification.

Delivery of this qualification incorporates face to face delivery and workplace delivery and assessment.

Quotation provided upon request.

COURSE VENUE

Broadspectrum Training delivers this qualification using a combination of in house face-face training and workplace based delivery.

Knowledge
Skills
Development